

## **“Frequently Asked Questions”**

# **THE 9<sup>th</sup> ANNUAL HALLOWEEN BASH 2017**

**What is the date?**

Saturday, October 28, 2017

**What is the location?**

Intercontinental Hotel Dallas, Crystal Ballrooms. 15201 Dallas Parkway, Dallas, TX, 75001

**How much are tickets?**

Tickets are \$25 in advance and \$30 at the door.

**Is parking included in the price?**

No, however valet parking is available for \$18.00, Self-parking is \$10.00.

**What time do the doors open?**

The event time is 8:00PM to 2:00AM.

**Is there a discounted room rate at the Intercontinental Hotel the night of the event?**

Yes! Please click the “**DISCOUNTED ROOM RATE**” link on the website where you purchased your tickets.

**If I am staying in the Intercontinental Hotel does that allow me into the Halloween Bash for free?**

No. Everyone coming to the event must purchase a ticket either from the Ticket leap, one of our approved outlets or the Radio One business office.

**Am I required to wear a costume?**

97% of the crowd comes dressed in Costume. Get in the spirit!

**What are the VIP Table Packages and what do they include?**

Table reservations allow your party a guaranteed place to sit. One table reservation seats 10 people, **tickets must be purchased with your table purchase**. A person from your group must purchase your table(s) ahead of time, and a host will seat your party when the venue opens at the event ensuring the best service is maximized. **Book VIP tables by calling Lindsay at (972) 331-5403.**

**I've already ordered my tickets but haven't received them; can I pick them up on site?**

Yes, tickets purchased less than 10 days out from the event can be picked up at will call at the Intercontinental Hotel. If you've already purchased your tickets and want to know the status of your online order or have a general question about your online order, please contact our official ticket provider, Neofill via [webmaster@neofill.com](mailto:webmaster@neofill.com) or call 330-587-7100.

**The artist(s) who I was coming to see cancelled. Can I have a ticket refund?**

Ticket purchases are for The Halloween Bash event, not for a specific artist. Artists and schedules are subject to change without notice. Artist cancellation is not grounds for refund. The ticket is a revocable license for the time/date listed on the ticket.